preceding 12 months from the following optional activities:

- (1) Validation of encounter data reported by an MCO or PIHP.
- (2) Administration or validation of consumer or provider surveys of quality of care.
- (3) Calculation of performance measures in addition to those reported by an MCO or PIHP and validated by an EORO.
- (4) Conduct of performance improvement projects in addition to those conducted by an MCO or PIHP and validated by an EQRO.
- (5) Conduct of studies on quality that focus on a particular aspect of clinical or nonclinical services at a point in time.
- (d) Technical assistance. The EQRO may, at the State's direction, provide technical guidance to groups of MCOs or PIHPs to assist them in conducting activities related to the mandatory and optional activities that provide information for the EQR.

§ 438.360 Nonduplication of mandatory activities.

- (a) General rule. To avoid duplication, the State may use, in place of a Medicaid review by the State, its agent, or EQRO, information about the MCO or PIHP obtained from a Medicare or private accreditation review to provide information otherwise obtained from the mandatory activities specified in § 438.358 if the conditions of paragraph (b) or paragraph (c) of this section are met.
- (b) MCOs or PIHPs reviewed by Medicare or private accrediting organizations. For information about an MCO's or PIHP's compliance with one or more standards required under §438.204(g), (except with respect to standards under §\$438.240(b)(1) and (2), for the conduct of performance improvement projects and calculation of performance measures respectively) the following conditions must be met:
- (1) The MCO or PIHP is in compliance with standards established by CMS for Medicare+Choice or a national accrediting organization. The CMS or national accreditation standards are comparable to standards established by the State to comply with §438.204(g)

- and the EQR-related activity under §438.358(b)(3).
- (2) Compliance with the standards is determined either by—
- (i) CMS or its contractor for Medicare; or
- (ii) A private national accrediting organization that CMS has approved as applying standards at least as stringent as Medicare under the procedures in § 422.158.
- (3) The MCO or PIHP provides to the State all the reports, findings, and other results of the Medicare or private accreditation review applicable to the standards provided for in §438.204(g); and the State provides the information to the EQRO.
- (4) In its quality strategy, the State identifies the standards for which the EQR will use information from Medicare or private accreditation reviews, and explains its rationale for why the standards are duplicative.
- (c) Additional provisions for MCOs or PIHPs serving only dually eligibles. The State may use information obtained from the Medicare program in place of information produced by the State, its agent, or EQRO with respect to the mandatory activities specified in §438.358 (b)(1) and (b)(2) if the following conditions are met:
- (1) The MCO or PIHP serves only individuals who receive both Medicare and Medicaid benefits.
- (2) The Medicare review activities are substantially comparable to the State-specified mandatory activities in §438.358(b)(1) and (b)(2).
- (3) The MCO or PIHP provides to the State all the reports, findings, and other results of the Medicare review from the activities specified under §438.358(b)(1) and (b)(2) and the State provides the information to the EQRO.
- (4) In its quality strategy, the State identifies the mandatory activities for which it has exercised this option and explains its rationale for why these activities are duplicative.

§ 438.362 Exemption from external quality review.

- (a) Basis for exemption. The State may exempt an MCO or PIHP from EQR if the following conditions are met:
- (1) The MCO or PIHP has a current Medicare contract under part C of title